



January 12, 2026

Dear Leaseholders and Water/Sewer Customers,

Our Ridgeland office and its drop box will permanently close on Wednesday, January 14, 2026. We offer these alternative ways to submit lease and water/sewer payments:

Water/Sewer

- **Mail** – Mail your stub and check to P.O. Box 160, Jackson MS 39205. *No fee*.
- **Drop Box** – Drop off your stub and check at the new Main Office Building at 6018 Lakeshore Park, Brandon MS 39047. *No fee*.
- **Auto Bank Draft** – Fill out an ACH form from our website; return it to our office via mail, email, or in person with a copy of a voided check. Drafts occur on the 20th of the month. *No fee*.
 - *Please note: If there is an error in billing, there are 20 days between billing and drafts. We will make the correction before any amount is withdrawn.*
- **One-Time Online Payment** – Go to “Water Department” to register. You’ll need your Book and Account number, first service address line, and the email address that was provided to the water department. Save your password for future payments. *\$2.95 flat fee*.

Lease

- **Mail** – Mail your stub and check to P.O. Box 5219, Brandon MS 39047. *No fee*.
- **Drop Box** – Drop off your stub and check at the new Main Office Building at 6018 Lakeshore Park, Brandon MS 39047. *No fee*.

Customers are always welcome to pay in person at the new office, starting on Tuesday, January 20, 2026. Please note that in-person or phone credit card payments require a 3% amount fee.

For questions, contact us at 601-856-6574 or vhill@therез.ms.

AN AGENCY OF THE STATE OF MISSISSIPPI

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