



January 12, 2026

Dear Leaseholders and Water/Sewer Customers,

Our Ridgeland office and its drop box will permanently close on Wednesday, January 14, 2026. We offer these alternative ways to submit lease and water/sewer payments:

Water/Sewer

- **Mail** – Mail your stub and check to P.O. Box 160, Jackson MS 39205. *No fee.*
- **Drop Box** – Drop off your stub and check at the new Main Office Building at 6018 Lakeshore Park, Brandon MS 39047. *No fee.*
- **Auto Bank Draft** – Fill out an ACH form from our [website](#); return it to our office via mail, email, or in person with a copy of a voided check. Drafts occur on the 20th of the month. *No fee.*
 - *Please note: If there is an error in billing, there are 20 days between billing and drafts. We will make the correction before any amount is withdrawn.*
- **One-Time Online Payment** – Go to “Water Department” to [register](#). You’ll need your Book and Account number, first service address line, and the email address that was provided to the water department. Save your password for future payments. *\$2.95 flat fee.*

Lease

- **Mail** – Mail your stub and check to P.O. Box 5219, Brandon MS 39047. *No fee.*
- **Drop Box** – Drop off your stub and check at the new Main Office Building at 6018 Lakeshore Park, Brandon MS 39047. *No fee.*

Customers are always welcome to pay in person at the new office, starting on Tuesday, January 20, 2026. Please note that in-person or phone credit card payments require a 3% amount fee.

For questions, contact us at 601-856-6574 or vhill@therez.ms.

AN AGENCY OF THE STATE OF MISSISSIPPI

115 Madison Landing Circle • Ridgeland MS 39157 • 601-856-6574 • comments@therez.ms

Adam Choate, Executive Director