



November 20, 2025

Dear Customer,

New water/sewer rates will be in effect for the December billing cycle, which means these bills will be mailed out around the first of January. In anticipation of this increase, we want to explain how customers will be affected and why we must increase rates at this time.

Over the past year, we've seen increases in two of our three third-party sewer providers, and we expect to see an increase from the third. Those expenses total an additional \$358,000 that we must pay each year to transport and treat sewage.

Additionally, we have approximately \$500,000 worth of capital project needs that must be completed in the immediate future. These needs include water well repairs, lift station upgrades, new generators, and a sewer line relocation project that MDOT is requiring. Failure to fund and complete these projects could lead to delayed maintenance and service failures.

Below are the current and new billing amounts. We also want to guarantee this: although there will be unavoidable line breaks, scheduled repairs, and emergency maintenance down the road, we promise that we will strive to restore your service as quickly as possible while keeping you informed.

Current Billing	New Billing
\$14.00 minimum water bill	\$17.00 minimum water bill
\$16.00 minimum sewer bill	\$19.00 minimum water bill
\$5.50 volumetric water per 1000 (over 3000)	\$5.75 volumetric water per 1000 (over 3000)
\$7.50 volumetric sewer per 1000 (over 3000)	\$7.75 volumetric sewer per 1000 (over 3000)
\$4.75 regional sewer charge rate per 1000	\$5.00 regional sewer charge rate per 1000

(Note: Per accounting norms, our water/sewer funding system is separated into its own account. We cannot use outside income sources, such as leases, to fund it.)

We appreciate our leaseholders and our water/sewer customers. More information is available under the "Water Department" tab at therez.ms.gov. For questions and comments, please contact us at comments@therez.ms.

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