

Water billing system changes

Due to an excessive and growing amount of overdue water bills requiring disconnections, the Pearl River Valley Water Supply District Board of Directions approved a new billing plan **effective Jan. 1, 2018**. Under the new guidelines, no after-hour reconnections will be done. “We are bringing our billing in line with other utility companies in the area,” said PRVWSD general manager John Sigman. “We have a growing problem of disconnections for overdue bills, and our policy of 24-hour reconnect service will stop.”

Under the new system:

- * Water/sewer bills, usually received by the first of the month, are due on receipt. The bill represents the previous month’s reading made on or about the 20th of the month (Month 1).
 - * An overdue notice will be sent for accounts not paid by the 20th of the following month (Month 2). A 10% penalty will be assessed at this time.
 - * The past due amount for Month 1, plus penalties, plus the current amount owed for Month 2 water/sewer is due by the 20th of the month (Month 3). Payment must be made with cash, certified funds or valid credit card.
 - * Accounts unpaid by the 20th of Month 3 will be cutoff and a \$50 reconnect fee charged to restore service.
 - * There will be no after-hours reconnections.
- PRVWSD has done away with an additional 10 percent fee for bills not paid by the 28th of the month, and also the \$25 processing fee.